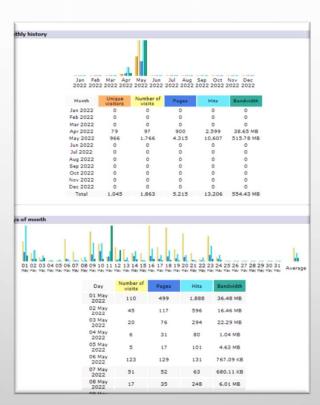


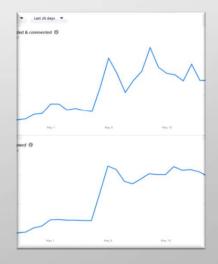
DON GOULD - RICHMOND RESIDENT



- 1,400+ MEMBERS
- TARGET OF SPAMMERS
- MORE ADMINS APPOINTED
- GROWN AND ORGANIC LIFE OF ITS OWN
- HALF A DOZEN CHAT GROUPS
 FOR ADMIN, MEDIA ENGAGEMENT,
 ELECTED MEMBER ENGAGEMENT
- STEADY FLOW OF COMPLAINTS
- STEADY FLOW OF UPDATES









PUBLIC MEETING UPDATE

- 60+ PEOPLE
- CONCERNS ABOUT TRUST
- CONCERNS ABOUT AIR QUALITY TESTING
- CONCERNS ABOUT SUPPORT BOUNDARY
- CONCERN ABOUT WHERE SMELL IS ACTUALLY COMING FROM
- CONCERNS ABOUT HEALTH CARE CALL FOR A PUBLIC DOOR TO DOOR REGISTER
- \$1M DOLLARS IS SIMPLY NOT ENOUGH CCC SPENT \$16M
 ON HEAT PUMPS FOR 2,000 HOMES \$1M ON 3,018
 HOMES



ETER MEECHAM/STUFF

A small crowd listens as east Christchurch resident Don Gould talks at the Bromley Community Centre about city council proposals for compensation over the ongoing smell from the sewage treatment plant.

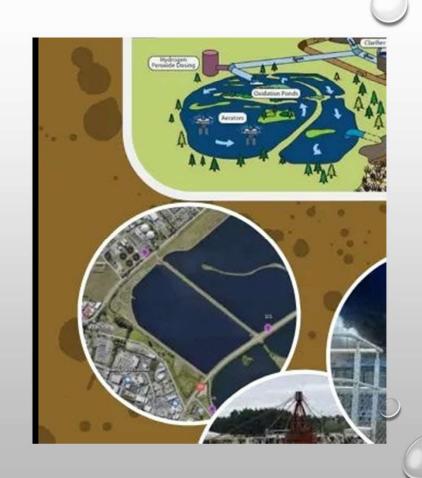


ETER MEECHAM/STUFF

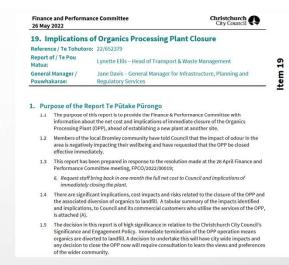
Local residents like Don Gould are frustrated about the ongoing impact on the lives of the damaged wastewater plant.

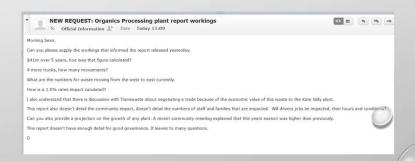
ENVIRONMENTAL IMPACT CONCERNS — THE PONDS

- THE PONDS ARE CLEARLY DEAD NO EVIDENCE OTHERWISE
- REPORTS DON'T COVER WHAT IS BEING DONE TO ADDRESS SUCH
- LOGIMA REQUESTS NOT RESPONDED TO
- LACK OF TRANSPARENCY MEMBERS ARE SIMPLY NOT BEING LISTENED TO AND MAKING COMMITMENTS THAT STAFF AREN'T BACKING UP
- NOT WORKING WITH WIDER COMMUNITY FEELS LIKE FAVOURING SELECTED CONTRACTORS – TRUST
- FLUSH THE PONDS POUR IN FRESH WATER FROM ACROSS THE CITY



- REPORT LACKS WORKINGS FOR GOOD GOVERNANCE
- EX-STAFF ARE ON RADIO MAKING PUBLIC CLAIMS
- EX-ELECTED MEMBERS ARE CLAIMING THEIR
 COMMENTS ONLINE ARE BEING CENSORED
- LEGAL FRAMEWORK FOR GOOD GOVERNANCE
 SEEMS POOR AND NOT FIT FOR PURPOSE

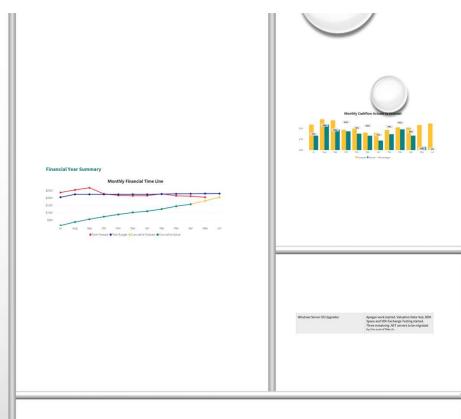






IT ISSUES REPORT

- CONCERN MASSIVE UNDERSPENDING
- JOBS JUST AREN'T GETTING DONE AND SHOULDN'T BE
 ON THE AGENDA IF THERE IS ZERO ABILITY TO DELIVER
- CRITICAL PROJECT UPGRADES NOT DELIVERED AND REPORTS NOT UPDATED - WINDOWS SERVER OS UPDATES BY END OF MARCH – NOW MAY
- TECHNO JARGON WHAT IS GEMS, BUT WHAT DOES
 THE UPDATE TEXT ACTUALLY MEAN ?!?!?



Get off GEMS

High certainty to spend due to onboarding contractors to increase output.









SUMMARY

- CONCERNS:
 - PROMISES MADE AROUND TRANSPARENCY NOT REALLY HEARD
 - MEMBERS FOCUS NOT BEING HEARD
 - STAFF NOT HEARING THE TONE OF THE PUBLIC
- STEPHEN AND I HAD TO COME BACK TO COUNCIL OVER THE HEAT PUMPS DELIVERY
- I DON'T FEEL STAFF ARE HEARING THE MEMBERS, I DON'T FEEL LIKE THE MEMBERS ARE MAKING THEIR VOICES HEARD ON OUR BEHALF